

Annual 47 C.F.R. § 64.2009(e) CPNI Certification EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2010 covering the prior calendar year 2009

1. Date filed: February 24, 2010
2. Name of company(s) covered by this certification: Full Service Computing Corporation and its affiliates operating under id 822494 including Full Service Network and FSN Broadband
3. Form 499 Filer ID: 822494
4. Name of signatory: Christopher C Honeywill
5. Title of signatory: Executive Vice President
6. Certification:

I, Christopher C Honeywill, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed

 Date 02-24-2010

Attachments: Accompanying Statement explaining CPNI procedures

Statement of Christopher C Honeywill, Executive Vice President & CEO of Full Service Computing Corporation T/A/Full Service Network ("Company")

This is to certify:

- 1.) The Company has not and will not engage in the practice of selling, lending, or licensing any CPNI to a third-party vendor for any purpose.
- 2.) Customer data is housed in secure databases that are constantly monitored.
- 3.) There are no third-party contractors accessing our databases.
- 4.) New employees undergo a security check before beginning employment with the Company and are required to execute a confidentiality agreement which restricts disclosure of customer information.
- 5.) As a condition of employment Employees must adhere to the following CPNI policy contained in the Corporate Policy:

Rule 1340. Customer Information and CPNI.

All customer records, including phone numbers, calls made, billing records, and customer network setup, etc. are confidential and not for disclosure outside Company except when communicating with the Customer or its agent. There can be no removal of any customer information, including without limitation, documents, notes, files, records, oral information, computer files, containing customer information without permission from a Vice Executive Vice President. Employees must not disclose any customer information, purposefully or inadvertently (through casual conversation), to any unauthorized person inside or outside the Company. Employees who are unsure about the confidential nature of specific information have the burden to ask their Supervisor for clarification. Employees will be subject to appropriate disciplinary action, up to and including dismissal, for knowingly or unknowingly revealing information of this nature.

- 6.) Periodic audits insure employee compliance with the policy. Disciplinary measures are invoked including dismissal, when employees are discovered as not following the policy.

Signed

A handwritten signature in dark ink, appearing to read "C. Honeywill".

Date

02-24-2010